

Product Marketing Update

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ProMark2

External Antenna Short

Product concerned

Product Names:

ProMark2

Product Family:

Land Survey**Dear customers,**

A few customers have reported experiencing an unusual ProMark2 error message this past August. The message was "External Antenna Short". The unusually high number of calls led THALES Navigation to temporarily stop shipment of ProMark2 to evaluate the importance, the origin and the impact of this error message.

After a thorough analysis, THALES Navigation has concluded that this error message is a false alarm and that data are safely recorded and can be post-processed as usual without performance degradation. Pressing the ESC key will acknowledge the alarm and delete the message. THALES Navigation is working on implementing a corrective action and will keep you posted when this becomes available.

THALES Navigation is therefore happy to inform its customers that ProMark2 shipments have been resumed, and that standard 2-week delivery time will be reached again in the coming weeks.

We are sorry for the inconvenience this may have created to ProMark2 customers and we thank them again for their support.